

How to Access Your Benefit Plan Information



Merrill Lynch
Wealth Management

Bank of America Corporation

RETIREMENT & BENEFIT PLAN SERVICES

For Equity Award Plans Only
(AwardChoice®)

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Step 1: Create a Benefits OnLine User ID and Password.

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4

5

If you are a first time user or have not already created your Personal User ID and Password, click here.

If you have forgotten your Password, click here.

[Create User ID »](#)

[Reset your Password »](#)

[Forgot your Password »](#)

If you would like to change your Current Password, click here.

The information you are accessing is personal and confidential. We suggest you log out when you finish viewing your data.

Need help logging in?

News & Announcements

Today's Market: Volatility, E for the Long Haul

Two leading BofA Merrill Lynch insights into the market here invest in today's

Retirement Contact Centers Satisfaction Excellence"

Bank of America Merrill Lynch for its client satisfaction excellence executive year under the J.D. F Call Center Certification Progr

Step 2: Enter your Employee ID and Date of Birth.



SECURITY VERIFICATION

In order to provide you with a high level of security please answer the questions below. The data will be used for verification purposes and to all... password.

All responses are required.

Enter your 8-digit Employee ID, with no dashes or spaces, as provided by your employer.

Employee Identification Number:

.....

Enter with no dashes or spaces.

Date of Birth:

00/00/0000

Enter in mm/dd/yyyy

Click "Continue".

Reset ↺

Cancel

Enter your Date of Birth.

◀ Previous

Continue ▶

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To access the interactive Voice Response System, you will need to use your Social Security/Account Number and your six to twelve character Password.

If you intend to bookmark this page, please make sure to save the generic address, <http://www.benefits.ml.com>.

Step 3: Enter your Personal Identification Number (PIN).



SECURITY INFORMATION

In order to p
verification p
All response

For U.S. and non U.S. Participants

Enter the 5 to 12 digit Personal Identification Number (PIN) that you received via mail. If you do not know your PIN, click on "Forgot Your PIN" to answer additional security questions.

stions below. The data will be used for
rd.

What is your PIN?

The "[Forgot Your PIN](#)" button will take you to additional security questions.

Click "Continue".

Reset ↺

Cancel ✕

◀ Previous

Continue ▶

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To access the interactive Voice Response System, you will need to use your Social Security/Account Number and your six to twelve character Password.

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Step 4: Enter the requested information and click "Submit".



SECURITY CONFIRMATION

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Choose a User ID
(must be 6-20 characters).

User ID:

Choose a Password
(must be 8-12 characters).

Password:

Verify Password:

Choose a Hint Question
and Provide the Answer.

Hint Question:

Hint Answer:

Enter 6 to 20 characters, no blanks
For privacy purposes, a full or partial
Social Security Number (or tax
Identification number) should not be
included within your User ID or Password.
Enter 8 to 12 characters.
sensitive and
your User ID.
Guidelines for
User ID and Password.
Please select and answer ONE of the
"hint" questions. This hint questi
be used in the event that you ne
Reset your Password.

Click "Submit".

Reset

Submit

Step 5: This confirms that your new User ID and Password have been created.



USER ID AND PASSWORD CONFIRMATION

Your new User ID and Password has been created. It is recommended that you record this User ID and Password information and keep it in a safe place.

You will need this information for the following:

- To access Benefits OnLine®.
- To process transactions on Benefits OnLine® (Password only).
- To access the Merrill Lynch Interactive Voice Response Systems (Password only).

Click Continue to log into Benefits OnLine®.

Click "Continue" to return to the Login page. Enter your new User ID and Password.

Continue 

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Number appearing in the address should not be saved.